



Accessibility for Ontarians with Disabilities Act (AODA) Feedback Form

Thank you for visiting The TownePlace Suites by Marriott Ottawa Kanata. We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

1. Date of Visit:
2. Did we respond to your needs? ☐Yes ☐No

If No, please explain:

3. Was our service provided to you in an accessible manner? ☐Yes ☐No

If No, please explain:

4. Optional information - complete only if you wish to be contacted.

Preferred contact method:

- ☐ Telephone: _____ ext. _____
- ☐ Email: _____
- ☐ Mailing Address:
- Name: _____
- Address: _____
- City: _____ Postal Code: _____

Please complete the Customer Feedback Form and email the form to hr@silverhotelgroup.com . If you have questions, call our HR Department 905-362-9503 or email hr@silverhotelgroup.com. All feedback is directed to HR and responses will follow within ten business days.

****Alternate formats are available upon request****